

Outstanding Crawford® Employees around the World

Congratulations to us! May 27, 2016, Crawford & Company® celebrates its 75th anniversary. To help commemorate this banner year, Crawford has highlighted 75 of your colleagues from around the world. These Crawford employees, all of whom were nominated by their superiors, shared what they do for the Company and how they believe Crawford is portrayed in the industry. You've had the chance to read a little bit about these co-workers throughout the past weeks, and we hope you enjoyed hearing from these folks.

Week 11 Crawford Employee Perspectives



Name: **Ed Bos**

Title: Head of Application Development, EMEA (Europe, Middle East, Africa)

Location: Rotterdam, Netherlands

What I do for Crawford: I am responsible for application development in EMEA.

Together with my team, we support the Crawford organisation in designing new applications to allow our colleagues to do their work more efficiently.

We also provide second-line support on desktop software and the Crawford IQ components CESAR, e-Claims and CMS.

My role is to advise country and regional management on ICT-related business decisions, deliver software timely and manage the limited resources in the regional application development team.

Years Employed by Crawford: 24

Describe Crawford in 1 to 3 words: quality, professionals, innovative



Name: **Suzana Komarcic**

Title: Claims Handler

Location: Sandvika, Norway

What I do for Crawford: I handle car claims and also do some administrative work for my department.

Years Employed by Crawford: 12

Describe Crawford in 1 to 3 words: fun, challenging



Name: **Frederick Amirizian**

Title: General Claims Adjuster

Location: Montréal, Québec, Canada

What I do for Crawford: I am a claims adjuster specialized in the fields of Media, Entertainment and Contingency. My role is to handle various types of claims in this area of expertise which includes cast, extra expenses, equipment damage, non-appearance, prize indemnity, property, liability, etc. The role of a claims adjuster is not only handling claims. I am also doing marketing with clients in the entertainment industry to maintain our leader position in this field.

Years Employed by Crawford: 8

Describe Crawford in 1 to 3 words: opportunity, customer-driven, recognition



Name: **Pat Higgins**

Title: Human Resources Information System (HRIS) Manager

Location: Atlanta, GA, USA

What I do for Crawford: I am responsible for the Crawford HR systems. After 18 years as an ICT team manager supporting the HR and payroll system, I came to work for Bonnie Sawdey (Crawford Chief People Officer) nine years ago as part of the transition from Keane (outsourcing vendor) back to Crawford. This has been a perfect place for me!

Years Employed by Crawford: 27

Describe Crawford in 1 to 3 words: great place to work



Name: **Adam Kearns**

Title: Director, ICT Operations, EMEA Asia Pacific

Location: Birmingham, UK

What I do for Crawford: Lead the EMEA Asia Pacific ICT Operations team in providing ICT services to our colleagues. This includes support and implementation of PCs, laptops, software, email, telephony, servers, claim system infrastructure and networks.

Years Employed by Crawford: 12

Describe Crawford in 1 to 3 words: opportunity, longevity, innovative



Name: **Scott Shepherd**

Title: New South Wales (NSW) State Manager

Location: Sydney, Australia

What I do for Crawford: Manage the NSW General Business Operation.

Years Employed by Crawford: 5

Describe Crawford in 1 to 3 words: reliable, professional, accountable