

## **Outstanding Crawford® Employees around the World**

Congratulations to us! May 27, 2016, Crawford & Company® celebrates its 75<sup>th</sup> anniversary. To help commemorate this banner year, Crawford will highlight 75 of your colleagues from around the world. These Crawford employees, all of whom were nominated by their superiors, share what they do for the Company and how they believe Crawford is portrayed in the industry. You'll get the chance to read a little bit about these co-workers throughout the coming weeks, so be sure to check out their perspectives weekly.

**Week 1 Crawford Employee Perspectives**



Name: **Ashutosh Shukla**

Title: CEO

Location: Mumbai, India

What I do for Crawford: Manage property and liability claims for India's eight offices

Years Employed by Crawford: 10

Describe Crawford in 1 to 3 words: class beyond compare



Name: **Phylis Shields**

Title: Senior Risk Analyst

Location: Atlanta Support Center, GA, USA

What I do for Crawford: Handle workers compensation claims

Years Employed by Crawford: 18

Describe Crawford in 1 to 3 words: striving for excellence



Name: **Karren Tan**

Title: Assistant Vice President II

Location: Kuala Lumpur, Malaysia

What I do for Crawford: Lead the Claims Management Services Department

Years Employed by Crawford: 17

Describe Crawford in 1 to 3 words: innovative and transparent



Name: **Kris Locker**

Title: Service Coordinator

Location: Manchester, United Kingdom

What I do for Crawford: My role involves maintaining and building a relationship with a certain client, which involves dealing with escalations from this customer's policyholders, appointees and brokers. I visit this client weekly to keep their employees engaged in our services and ensure that we deliver to their customers.

Years Employed by Crawford: 4

Describe Crawford in 1 to 3 words: engaging, rewarding, exciting



**Name: Rovelyn M. Tani**

**Title: Operations Manager, Broadspire**

**Location: Manila, Philippines**

**What I do for Crawford: Oversee all areas of operations, including managing the implementation of new accounts and product lines**

**Years Employed by Crawford: 1½**

**Describe Crawford in 1 to 3 words: service-oriented**